

Total No. of Questions - 10]
(2022)

[Total Pages : 3

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M.B.A. Examination

**MANAGEMENT PROCESS AND
ORGANIZATIONAL BEHAVIOUR**

Paper - 101

(Semester-I)

Time : Three Hours]

[Maximum Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/ continuation sheet will be issued.

Note : Attempt *five* questions in all, by selecting *one* question from each of the five units. Each question carries equal marks.

UNIT-I

1. How would you define management ? Discuss Fayol's contribution to management thoughts. 12
2. (a) Do the required managerial skills differ across the organizational hierarchy ? 7
- (b) Are the management principles universal ? Discuss. 5

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UNIT-II

3. Briefly explain :
 - (a) Importance of planning. 4
 - (b) Programmed vs. non-programmed decisions. 4
 - (c) Creativity in decision-making. 4
4. Elaborate the process and techniques of control. 12

UNIT-III

5. What is Organizational Behaviour (OB) ? What are the contributing disciplines to OB ? 12
6. Briefly explain :
 - (a) Types of Organizations. 6
 - (b) Emerging challenges for OB. 6

UNIT-IV

7. Briefly explain :
 - (a) Meaning of attitude. 3
 - (b) Perceptual process. 5
 - (c) Learning Curve. 4

8. (a) Clarify the meaning of personality. 4
(b) What is the essence of process theories of motivation ? 4
(c) What purposes does communication serve in an organisation ? 4

UNIT-V

9. Discuss the meaning and nature of Group. What are command, task, interest, and friendship groups ? 12
10. Explain the following :
- (a) Storming, and Norming stages of Group development. 4
(b) Brainstorming. 4
(c) Essence of trait theories of Leadership. 4
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